

RYAN T. PATRICK

EDUCATION **B.S. INFORMATION SECURITY & INTELLIGENCE | FERRIS STATE UNIVERSITY | BIG RAPIDS, MI**
(August 2016 – April 2018)

HOMELAND SECURITY CERTIFICATE | WAYNE COUNTY COMMUNITY COLLEGE | DETROIT, MI
(August 2009 – April 2016)

SKILLS

- Experience with InfoSec/Data tools such as Python, SQL, Wireshark, NMap, FTK Toolkit, IBM i2, HTML/CSS, and IBM SPSS.
- Well-versed in security theory (both physical and digital).
- 10+ Years of Sales/Customer Service Experience
- Working proficiency with Adobe InDesign

WORK HISTORY **FREELANCE WRITER | RYAN PATRICK MEDIA | DETROIT, MI**
July 2015 – Present

- Editor-In-Chief for The Odyssey Online's Ferris State University Community.
- Contributor to Ferris State University PRSSA's blog, covering current organizational news and events.
- Contributor to blog for PRSSA regional conference: "Generation Grand."
- Contributing Editor to The Speed Journal, having produced over 90% of their original content.
- Maintain personal blog, focusing upon personal travels, stories, and automotive lifestyle.
- Offer Content Creation services to various outlets on a contractual basis.

COMMUNITY HEALTH WORKER | THE SENIOR ALLIANCE | WAYNE, MI
October 2013 – August 2016

- Transitioned Medicare Fee-for-service beneficiaries from hospital to home as part of Section 3026 of the Affordable Care Act.
- By 2014, our team reduced the readmission rate by over 20% per Centers for Medicare and Medicaid Services (CMS) data.
- Met with patients and family prior to discharge in order to mitigate any potential roadblocks to a safe transition home.
- Arranged meetings with local politicians and dignitaries to advocate on behalf of agency and program.
- Established new policies and procedures involving eligibility screening, geographic segmentation, and quality assurance.
- Piloted a new Enhanced Transitional Care (ETC) service delivery model for Blue Cross Blue Shield of Michigan beneficiaries.

SALESPERSON – ADVANCE AUTO PARTS – TRENTON, MI
August 2011 – March 2016

- Performed inventory checks for local "hub" store with > \$1.5M in business per year.
- Worked with retail/commercial customers in order to provide solutions to their automotive needs, ranging from detailing supplies to hard parts.

- Coordinated reverse-logistics program to feed 11 smaller stores with same-day stock replenishment.
- Optimized routes for store's six delivery drivers, resulting in a reduction of delivery wait times.
- Performed daily sales calls to top-10 commercial customers to ensure needs were being met in the field.

PROFESSIONAL
DEVELOPMENT

ORGANIZATIONS

- Ferris State University Formula SAE Hybrid
 - President 2017 - 2018
 - Vice President 2016 - 2017
- Ferris State University Public Relations Student Society of America
 - Vice President of Growth & Networking 2017 - 2018
- Ferris State University Women in Cyber Security
- Ferris State University Information Security and Intelligence Alliance
- Society of Automotive Engineers
- Center for Automotive Service Excellence (ASE)

CERTIFICATIONS

- FEMA Emergency Responder Hazardous Materials Technician for CBRNE Incidents
- FEMA Incident Command ICS-100, 200, 300, 400, 700, 800
- ASE P2 Automobile Parts Specialist

PORTFOLIO

DRUNKONUNLEADED | RYAN PATRICK MEDIA

Personal Blog – Automobiles, Travel

drunkonunleaded.net | RyanPatrickMedia.com

THE SPEED JOURNAL

Automotive Lifestyle Publication - Fresno, CA

TheSpeedJournal.com

LINKEDIN

<https://www.linkedin.com/in/Ryan-Patrick>